



Tatung Company of America CCTV MONITORS Limited One-Year Warranty

Tatung Company of America Inc. ("Tatung") warrants its' CCTV monitors to be free from defects in materials and workmanship. The warranty term is **one year beginning on the date of invoice**, as further described in the following text.

Tatung will, at our option, repair or replace products covered under this limited warranty that are returned to Tatung's facility. To request warranty service, you must call Tatung's CCTV Customer Service at (310) 637-2105, ext. 242 within the warranty period. If warranty service is required, Tatung will issue a Return Material Authorization Number. You must ship the products back to Tatung in their original or equivalent packaging, prepay shipping charges, and insure the shipment or accept the risk of loss or damage during shipment. Tatung will ship the repaired or replacement products to you freight prepaid if you use an address in the continental U.S. or Canada, where applicable. Shipments to other locations will be made freight collect. The return for replacement or credit period is 60 days after the purchase. Purchase date is based on Tatung invoice date.

This warranty does not cover:

- 1- Damage due to shipping and external causes, including accident, abuse, misuse, problems with electrical power, servicing not authorized by Tatung, usage not in accordance with product instructions, failure to perform required preventive maintenance, problems caused by use of parts and components not supplied by Tatung, acts of GOD, tampering or normal wear and tear.
- 2- Products on which the serial number has been altered, defaced or removed;
- 3- Products purchased *outside the United States and Canada*

TATUNG MAKES NO EXPRESS WARRANTIES BEYOND THOSE STATED IN THIS WARRANTY STATEMENT. TATUNG DISCLAIMS ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING WITHOUT LIMITATION IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. SOME STATES (OR JURISDICTIONS) DO NOT ALLOW LIMITATIONS ON IMPLIED WARRANTIES, SO THIS LIMITATION MAY NOT APPLY TO YOU.

TATUNG'S RESPONSIBILITY FOR MALFUNCTIONS AND DEFECTS IN HARDWARE IS LIMITED TO REPAIR AND REPLACEMENT AS SET FORTH IN THIS WARRANTY STATEMENT. THESE WARRANTIES GIVE YOU SPECIFIC LEGAL RIGHTS AND YOU MAY ALSO HAVE OTHER RIGHTS WHICH VARY FROM STATE TO STATE (OR JURISDICTION TO JURISDICTION).

TATUNG DOES NOT ACCEPT LIABILITY BEYOND THE REMEDIES SET FORTH IN THIS WARRANTY STATEMENT OR LIABILITY FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES, INCLUDING WITHOUT LIMITATION ANY LIABILITY FOR PRODUCTS NOT BEING AVAILABLE FOR USE.

SOME STATES (OR JURISDICTIONS) DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE PROCEEDING EXCLUSION OR LIMITATION MAY NOT APPLY TO YOU.

These provisions apply to Tatung's limited one-year warranty only. For provisions of any service contract covering your system, refer to the separate service contract that you will receive.

If Tatung elects to exchange a product or portion of a product, the exchange will be made in accordance with Tatung's Exchange Policy in effect on the date of the exchange.